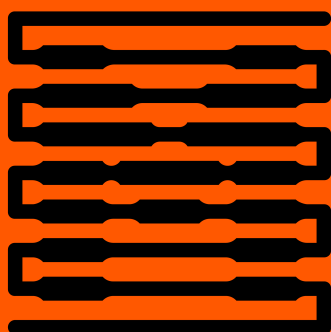


Terms & Conditions

Marketiger B.V.



marketiger

Introduction

Services of Marketiger B.V. are available through personal contact via e-mail or phone & our website found at www.marketiger.nl. Marketiger B.V. is registered at the dutch Council of Commerce with registration number 73729167.

General

By making use of services of Marketiger B.V., or contacting us for a quotation you comply with these terms and conditions. If you do not agree with these terms and conditions, get in touch with us via info@marketiger.nl before making use of our services.

Marketiger B.V. Services

Marketiger B.V. provides services in every step of the way in terms of producing products. Our services are divided in six categories:

- Designing
- Pre-processing
- Manufacturing
- Post-processing
- Packaging
- Shipping

If Marketiger B.V. makes you an offer, the applicable categories in your process will be named.

Ordering at Marketiger B.V.

Order processes may differ from one another; according to the amount of categories of services your product will pass. For each quotation a file containing 3D model data is necessary. Marketiger B.V. ensures complete security of your files if uploaded through 'quotation' on our website.

In case of providing your own designs, your 3D model data should be transferred to Marketiger B.V. through our order intake platform; Skotty. Orders should always contain the project number in file names to prevent any mistakes. The client is obligated to follow additional instructions regarding ordering/transferring that have been stated in the offer. The client is always responsible for transferring correct file formats that are stated in the offer.

Prices that are stated on offers are fixed, unless the model is changed. Any change in the design causes the price to be different. Prices on quotations are estimated. The definite price will be communicated to a client before production has started.

Marketiger B.V. shall in no case share your designs with any third party, unless this is required to fulfil clients order. If any third party is necessary, they will be bound to a similar level of confidentiality as Marketiger B.V. is towards you as a client.

Term of delivery

On average our production timeframe is 10 working days. This indication is preliminary, but does not bind Marketiger B.V. in any way, unless other agreements are made through an offer or contract. Prices in any document of Marketiger B.V. are in EUR, excl. VAT and shipping. Prices of shipments depend on the weight of the package. We use services of DHL for The Netherlands and Deutsche Post/DHL for international shipments. All shipments are provided with a track & trace number. Marktiger B.V. will always communicate this unique number to the client and can use this as proof of shipping a product.

Orders that contain parts that have a high risk of breaking, or that need special shipping requirements will be transported to the client by Marketiger B.V. For these personal drop-offs; Marketiger B.V. charges €50,- excl. taxes.

Returns or cancellations

Due to the art of the product, it's in no way possible to return or cancel your order once it's placed. Marketiger B.V. expects a client to do a throughout inspection of the object once received by the customer. If a client feels that an order is not manufactured conform order details, client is obligated to inform Marketiger B.V. within 7 days after receiving the order. If a client decides to take such a product into use, Marketiger B.V. will be dismissed from any liability whatsoever.

If a product is returned due to proven warranty related issues that were stated in the offer, liability of Marketiger B.V. is limited to the price of the product directly related to the claim of the customer. Marketiger B.V. will not be liable for any other costs such as consequential costs, indirect costs or lost revenue.

Models & Intellectual property

Marketiger B.V. takes all required actions to make sure all supplied models are stored in the most secure way as possible. By submitting model files to Marketiger B.V. you confirm that you are the owner and/or you have obtained third party rights/licenses to use this model for applications intended. Marketiger B.V. is not liable for any violations in intellectual property rights for 3D models submitted by clients.

Marketiger B.V. will not in any case claim any rights on 3D model data, unless agreed specifically in an offer. Marketiger B.V.

Confidentiality

Marketiger B.V. will treat all your 3D model data confidentially. The file will be used for purposes that are necessary to fulfil the offer agreement. In case Marketiger B.V. works on a project with third party suppliers of services; these third party's will be bound the same level of confidentiality as Marketiger B.V. has to you.

Warranty

Marketiger B.V. strives to supply the best quality of full-color 3D prints in the market. All models manufactured by Marketiger B.V. shall substantially meet all features stated in the offer, within the limitations of provided 3D printing technology. Please note that there may be small visual differences between models due to production reasons such as orientation, raw materials and temperature.

Marketiger B.V. has an exclusive warranty on lifespan of colouring in models. In case of color degrading within a period of five years, Marketiger B.V. shall reprint your model unless agreed differently in the offer. Marketiger B.V. is not in any case liable any damage on the model such as breaking, melting or cracking. While handled normally these issues shouldn't occur in 3D models.

Marketiger B.V. can extend warrantees in an offer made to client.

Privacy agreement

By submitting orders Marketiger B.V. collects personal data that is necessary to fulfil the agreement with a client. 3D model data is saved for as long this is necessary to manufacture the desired parts. All files will be deleted within 30 days after your order has been delivered. Marketiger B.V. will not in any case share any personal information with third party company's unless this is necessary to fulfil a clients order.

Details Marketiger B.V.

All content provided by Marketiger B.V. are subjected to these terms of use. If you have any questions to us feel free to contact us with details below.

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